**SeaTac Interpreter and Translation Vendors**

Below is a list of vendors that have provided the City with quotes for Interpreter and Translation Services. Staff should use the resources located in this list to set up language access services for interpretation and translation services.

If you have previously used a vendor that is not listed, please contract Angel Taherazer: [ataherazer@seatacwa.gov](mailto:ataherazer@seatacwa.gov) to have those vendors added to the list.

**Interpretation Services**

Interpretation is the act of listening to something in one language (source language) and orally translating it into another language (target language), either in person or via telephone interpretation service. **Best practice is to schedule interpreters 1-2 weeks ahead of an event.** If this list of vendors cannot provide the services that staff require, please reach out to Angel Taherazer [ataherazer@seatacwa.gov](mailto:ataherazer@seatacwa.gov).

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Vendor | Language | Website | Contact Information | Vendor # |
| Dynamic Language Center | Various | <https://www.dynamiclanguage.com/> | Jake Legas [jake@dynamiclanguage.com](mailto:jake@dynamiclanguage.com) ,  [info@dynamiclanguage.com](mailto:info@dynamiclanguage.com)  Use this link to request interpretation services:  <https://forms.office.com/r/XKcFG0EDc8> | 01081 |
| Intercom Language Services Corp | Various | <https://www.intercom.cc/> | (206) 979-6101 | 12439 |
| Ismael Mohamed | Somali |  | (206) 697-3615  Somaliterp@outlook.com | 14486 |
| SamSam Hashi | Somali |  | 206-779-3123  [shukri2082@hotmail.com](mailto:shukri2082@hotmail.com) | 12907 |
| Mergia Sonessa | Amharic |  | 206-370-9796  [myadessa2002@yahoo.com](mailto:myadessa2002@yahoo.com) |  |
| Yoseph Teklemariam | Amharic |  | 206-478-1869  [yosephctek@gmail.com](mailto:yosephctek@gmail.com) | 16498 |
| Teresa Suarez Cronin | Spanish |  | 206-271-3653  [tsuarezcronin100@hotmail.com](mailto:tsuarezcronin100@hotmail.com) | 18230 |
| Nancy Leveson | Spanish |  | 206-380-5766  [nancy@levesonlanguage.com](mailto:nancy@levesonlanguage.com) | 14202 |
| Nova Phung | Vietnamese |  | 206-280-8434  [nova98178@gmail.com](mailto:nova98178@gmail.com) | 13026 |
| James T. Nguyen | Vietnamese |  | 206-218-3424  [jamestsouthern@yahoo.com](mailto:jamestsouthern@yahoo.com) | 15750 |
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**Over the Phone Interpretation Services**

[**Link to instructions**](https://seatac.sharepoint.com/sites/snapshots/SiteAssets/Forms/AllItems.aspx?id=%2Fsites%2Fsnapshots%2FSiteAssets%2FSitePages%2FInterpreter%2Dand%2DTranslation%2DServices%2FLanguageLine%5FInterpreter%5FHelp%2Epdf&parent=%2Fsites%2Fsnapshots%2FSiteAssets%2FSitePages%2FInterpreter%2Dand%2DTranslation%2DServices) **and department codes**

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| --- | --- | --- | --- | --- | --- |
| Vendor | Language | Website | Contact Information | Vendor # | |
| Language Line | Various | <https://www.languageline.com/> | (800) 752-6096  **Email:** [CustomerCare@LanguageLine.com](mailto:CustomerCare@LanguageLine.com)  **Translation call** (800) 878-8523  **Translation Email:**[Translation@LanguageLine.com](mailto:Translation@LanguageLine.com) | | 11541 |

**Translation Services**

Translation is the replacement of a written text from one language (source language) into an equivalent written text in another language (target language).

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| --- | --- | --- | --- | --- | --- | --- |
| Vendor | Languages | Website | Contact Information | Contact Email | Vendor # | Request Lead Time |
| Dynamic Language Center | Various | <https://www.dynamiclanguage.com/> | (206) 244-6709 | Rodrigo Fabing [rodrigof@dynamiclanguage.com](mailto:rodrigof@dynamiclanguage.com) ,  [info@dynamiclanguage.com](mailto:info@dynamiclanguage.com) | 01081 | 6 business days |
| Ad Astra | Various | <https://ad-astrainc.com/> | (301) 408-4242 | [translation@ad-astrainc.com](mailto:translation@ad-astrainc.com) | 19773 | 5 business days |
| NWI Global | Various | <https://www.nwiglobal.com/> | (360) 566-0492 | Karina Zaher [kmzaher@nwiglobal.com](mailto:kmzaher@nwiglobal.com) ,  [projects@nwiservices.com](mailto:projects@nwiservices.com) | 19774 | 9-10 days |
| Lingua links | Various | <https://www.lingualinx.com/> | (518) 388-9000 | Areji Kinsler [AKinsler@lingualinx.com](mailto:AKinsler@lingualinx.com) | 19772 | 6 business days |
| Advantpage | Various | <https://avantpage.com/> | (530) 750-2040 | Claudia Burdisso [claudia@avantpage.com](mailto:claudia@avantpage.com) ,  [accounting@avantpage.com](mailto:accounting@avantpage.com) | 19806 | 6 business days |
|  |  |  |  |  |  |  |

**Video Remote Interpretation (VRI)**

VRI is an on-demand for face-to-face interpretation that can be accessed over the phone. For many languages, does not require pre-scheduling. Pre-scheduling is recommended in some rarer languages where there aren’t as many resources available to provide the service.

[Link VRI Instructions](https://www.seatacwa.gov/home/showdocument?id=34386&t=638108406135013468)

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| --- | --- | --- | --- | --- | --- | --- |
| Vendor | Languages | Website | Contact Information | Contact Email | Vendor # | Request Lead Time |
| Dynamic Language Center | Various | <https://www.dynamiclanguage.com/> | (206) 244-6709 | [jake@dynamiclanguage.com](mailto:jake@dynamiclanguage.com) | 01081 | 6 business days |

**Resources provided by Washington State Department of Enterprise Services (DES)**

Another resource to find a vendor for language service is the Washington State Department of Enterprise Services (DES), which has various contracts for certified language services: translators, interpreters, 24/7 language line, etc. Staff can use these National Association of State Procurement Officer (NASPO) contracts:

* [DES Contracts for Interpretation](https://apps.des.wa.gov/DESContracts/Home/ContractSummary/03514) Services (Scroll to bottom of page to find list of vendors)
* [DES Contracts for Translation Services](https://apps.des.wa.gov/DESContracts/Home/ContractSummary/03116) (Scroll to bottom of page to find list of vendors)