

# CITY MANAGER'S OFFICE ROAD MAP



## VISION

Act every day to maintain and support a clean, safe, thriving and healthy global community.

## MISSION

Provide ethical and visionary leadership that inspires high quality, innovative and fiscally responsible public policy, services and projects.

## SUPPORTING CITYWIDE GOALS

### CITY OPERATIONS

Ensure all departments are aligned and working towards city priorities. Improve all processes to effectively and efficiently deliver city services.

### COMMUNITY ENGAGEMENT

Lead and facilitate community engagement programs to understand and meet community needs.

### INFRASTRUCTURE INVESTMENT

Ensure interdepartmental collaboration, enhance public/private investment and nurture external partnerships to optimize innovative ideas and solutions.

### LIFELONG LEARNING

Foster the City's efforts to provide learning opportunities for residents, staff, Council and other stakeholders.

### PUBLIC SAFETY

Every department will incorporate a public safety focus in its programs and projects.

### REVENUE AND DEVELOPMENT

Propose sustainable budgets and actively manage implementation to support future growth and development.

## DEPARTMENT GOALS

### FOSTER EMPLOYEE ENGAGEMENT

Actively share information to ensure staff are aware and connected to the city's mission.

